

FEAST CASE STUDY

Taste Buds Custom Catering
by Greg Shapiro



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USING TPP

I believe it has been maybe 10 years or more... We needed a software solution that would scale with us and after seeing it's capabilities, we decided it would be a perfect fit.

We started with TPP when I was selling, cooking, and dishwashing... TPP immediately helped me stay organized and look professional to our clientele. Once we grew, we needed to add sales, culinary and operations team members...TPP was able to meet the demand out of the box.

BENEFITS AND FUNCTIONALITY

My experience would say it is an invaluable asset to any and all catering operations! I even shut down our operations after the pandemic but after we reopened as a smaller more boutique operation, I quickly realized how much I needed TPP back and added it as a tool.

LONG-TERM VALUE & STRATEGY

One way TPP has streamlined our operations is how we control our event from start to finish. In our market we have received numerous compliments on how our team is SO organized when we execute an event...this is all due to the utilization of TPP reports and data for every event. A staff member can pickup an Event Worksheet and see a global view of an entire event at a glance. This is extremely key when someone called in sick and you need someone to fill in that may or may not know the event details.